

## Evaluation Summary

CIVIC 2.0 Event, Juan Dolio, Dominican Republic, 13-14 Noviembre 2008

Facilitator: Beatrice Briggs

### I. Workshop objectives

**To what extent have the workshop objectives been achieved?**

	% de Responses (of 37 total evaluations)					
	Strongly Agree				Strongly Disagree	
Specific Objectives:	5	4	3	2	1	N/A
<b>Objective 1: Strengthen CIVIC community through face-to-face meeting</b>	62%	32%	5%	0%	0%	0%
<b>Objective 2: Define strategic priorities</b>	16%	57%	24%	0%	0%	3%
<b>Objective 3: Draft 2009-2011 work plan</b>	8%	38%	30%	19%	3%	3%
<b>AVERAGE RESPONSE</b>	29%	42%	20%	6%	1%	2%

**Any additional comments related to the objectives?**

Number 3 is still to be done, however, this process has started.

### II. Logistics

	% de Responses (of 37 total evaluations)					
	Strongly Agree				Strongly Disagree	
	5	4	3	2	1	N/A
<b>Pre-event communication</b>	49%	46%	0%	3%	0%	3%
<b>Venue (Hotel Costa Caribe)</b>	14%	38%	38%	11%	0%	0%
<b>Food</b>	11%	35%	38%	16%	0%	0%
<b>AVERAGE RESPONSE</b>	24%	40%	25%	10%	0%	1%

**Any additional comments related to the logistics?**

It was more important to be together. We overcame the accommodation problems.

I was happy the event was here.

### III Workshop program design and content

Please give your appreciation of each session. Mark "N/A" (not applicable) if you did not attend the session.

	% de Responses (of 37 total evaluations)					
	Strongly Agree			Strongly Disagree		
DAY 1	5	4	3	2	1	N/A
CIVIC timeline	51%	46%	3%	0%	0%	0%
New website launch	14%	46%	24%	8%	5%	3%
Best of CIVIC stories	30%	51%	11%	8%	0%	0%
Visioning exercise	24%	59%	16%	0%	0%	0%
Reception in Santo Domingo	22%	27%	32%	11%	3%	5%
<b>AVERAGE RESPONSE</b>	<b>26%</b>	<b>43%</b>	<b>21%</b>	<b>7%</b>	<b>1%</b>	<b>1%</b>

#### Any additional comments related to day 1?

Excellent day! Great meeting and new stories. Reception- limited interaction under DR.  
 Presentations too long at reception and not enough time for mingling at reception cocktail.  
 We dreamed well- but momentum was not well harnessed to move CIVIC beyond/forward.  
 Not enough interaction with our audience in Santo Domingo. The primary audience was not given the opportunity to voice their comments and suggestions.

	% de Responses (of 37 total evaluations)					
	Strongly Agree			Strongly Disagree		
DAY 2	5	4	3	2	1	N/A
Overall process for developing strategic priorities	24%	57%	14%	0%	0%	5%
Final plenary	22%	54%	14%	8%	0%	3%
<b>AVERAGE RESPONSE</b>	<b>27%</b>	<b>48%</b>	<b>17%</b>	<b>5%</b>	<b>1%</b>	<b>2%</b>

#### Any additional comments related to day 2?

Final plenary as always tends to be a bit short, always difficult to do a timeline.

Rate of 3 because there was too much tension and people who did not make a good contribution- rather stalled the process to compose their ideas.  
Rate of 3 because people's creative juices were flowing and great ideas were put on the table- the issue is money and how to make those ideas become a reality!  
Maybe some pre-event work on distilling the strategic priorities, e.g. a questionnaire.

**What was most valuable or effective about this event for you?**

- The opportunity to work in groups and to know people and the un-organization.
- The ICT4D policy training.
- Reconnecting with old and new CIVIC members. Seeing important issues back on the agenda.
- Reinforce the link and lentinent dappartenante (?).
- Reinforcement of my belief that CIVIC does work and "is for real."
- Democratic discussions of ICT by experts and sharing of information to strengthen this community.
- Meeting people.
- Meeting people and interacting.
- Meeting face-to-face with fellow CIVICers.
- Ability to make face-to-face contact with other members.
- The networking and the process of identifying priorities.
- Afternoon of day 2- CIVIC consultations.
- Face-to-face meetings.
- The approach used for preparing the strategic planning.
- The interaction between participants was high and the enthusiasm was sustained through the excellent facilitation.
- Networking, face-to-face environment.
- To meet face-to-face and have the opportunity of building-up together, in excellent atmosphere, the strategies plan.
- Community face-to-face strengthening. Identification of possibilities of collaboration with other organizations.
- Getting to know the people/actors in CIVIC.
- Putting a face to the emails and learning about the many synergies between projects and/or organizations.
- Interaction and networking.
- Meeting people – cementing networks.
- Small group work- especially afternoon of day 1. "What gives life to CIVIC" and the stars.
- It was productive.
- The opportunity to meet CIVIC members ace to ace after reading their posts and interacting with some of them online.
- The opportunity to meet and liaise with CIVIC members.
- The face-to-face collaboration and cultural exchanges.
- The visioning exercise.
- A lot of excellent ideas were generated. Concern now is how to implement and not lose them.
- I would say it was the colleagues face-to-face.
- Personal exchange.
- Sharing face-to-face vs. virtual.

### **What aspects of the event would you change?**

- More deliverables out of the policy consultations.
- Nothing.
- Finalization of paper.
- Not sure it was done intro! But the first 2 days were a bit too “theoretical.”
- Shorter break for lunch times.
- Objectives needed to be better defined. University event should have focused on DR issues.
- The Santo Domingo “event.”
- The temperature!
- More should be done to get contacts for and provide material to the Dominican audience in Sto. Domingo.
- Location.
- Reception in Sto. Domingo- too long presentations, no interaction with audience, no presentation o DR’s experience. Too few time dedicated to strategic planning in terms of sustainability plans/strategies.
  - The long hours.
  - Day 2 split – both activities were interesting.
  - Location and accommodation.
  - The hours were too long. This in my opinion reduced the effectiveness of the late sessions as participants were tired.
  - The room was too cold.
  - A bit rushed with visioning. Maybe an extra day to distill working of a statement.
- Planning of events. The policy training, strategic planning and channel manager was crammed in a couple days and this could have been three events (separate).
- Cutting off dialogue (channel managers); this caused loss of enthusiasm and momentum, e.g. draft for channel managers charter on wiki.
  - I think more could have come out of the strategic planning process.
  - More synergy/opportunity discovery.
  - At least hal to enjoy the country.

#### IV. Facilitator

What is your opinion about the facilitator (Beatrice Briggs)? Mark the statement that most closely represents your view.

	Strongly Agree	Somewhat Agree	Strongly Disagree	Not Sure
Was responsive to needs of the group	78%	16%	5%	0%
Managed time well	92%	8%	0%	0%
Created a space with trust and safety	81%	14%	3%	3%
Maintained group focus	73%	27%	0%	0%
Animated and balanced participation	70%	30%	0%	0%
Effectively managed decision-making process	43%	49%	5%	3%
<b>AVERAGE RESPONSE</b>	<b>73%</b>	<b>24%</b>	<b>2%</b>	<b>1%</b>

#### Do you have any other feedback for Beatrice?

- She's excellent. I have never seen a moderator like her, ever. Her time management of the event is outstanding.
- Put this document outline to be filled in by participants.
- I have learnt a lot from your style of "working."
- Good moderation.
- Very responsive to group and creative. Perhaps the technology could be used for easy feedback for reports, etc.
- Excellent facilitator- kept the group focused!
- Please keep up the good work. Thank you very much for your time.
- Excellent resource person with very creative facilitation aids.
- Excellent moderation.
- Congrats because you did a good job.
- Great job.
- To introduce herself online.
- You did great Bea! Thank you!
- Need to be more forceful and energetic to guide the group's mood.
- Effective use of notes, starts, paper.
- Well done- mastering patience.
- Be clearer about the meaning of the "bell" at the onset and ask for agreement to comply.
- The strategy of indirectly citing vision and objectives was a very good approach.
- She did well, but I personally think that one week or few days was not enough. In order to hash out the strategic priorities a few more days would have been needed.
- Great work.

## V. Overall assessment

	% de Responses (of 37 total evaluations)					
	Strongly Agree	4	3	2	Strongly Disagree	N/A
Overall how do you rate this workshop?	5	4	3	2	1	N/A
	27%	62%	8%	0%	0%	3%

### Do you have any other suggestions or remarks you would like to share with the event planning committee?

- To leave a space of ½ day for interaction with the ICT persons/project in the country (visit).
- Keep up the hard work, good job!!! Work hard to include other members wherever and whenever possible. Don't be afraid to "call people" and say, "hey, can you do this...!!!"
- Make all effort to upkeep the enthusiasm and excitement reflects in this meeting.
- None- thank you! Thank you! Thank you!
- A little more time for strategic planning. Perhaps, one day less for training or one more day for the event.
- More notification sent out. Need a hotel with wireless in the sleeping room.
- A successful and well-managed event.
- Hope to have another event in 1 year.
- Difference in location.
- Follow-up with communication to maintain momentum.
- Thanks for the sponsorship and having made it possible.
- Have a 4 or 5 day session focused on strategic planning.
- Days were really long- maybe we tried to cram too much, ended up being a little superficial. Should it be deep or wide and more shallow? Discussion does take it deeper though.
- Thank you!