

Appendix A Summary of Commentaries

This Appendix contains:

- A. Responses to Question # 10 "Primary organizational affiliation"
- B. Responses to Question # 12 "Other affiliations"
- C. Responses to Question # 18 "Participation in other virtual communities"
- D. Responses to Question # 23 "Main subjects of debate"
- E. Responses to Question # 27 "Hindering factors"
- F. Responses to Question #41 "How to improve discussion"
- G. Responses to Question # 44 "Tasks for a member"
- H. Responses to Question # 48 "For what purpose"
- I. Responses to Question # 49 "Tools CIVIC members would like to see"
- J. Responses to Question # 51 "How to raise funds"
- K. Responses to Question # 52 "Open Commentaries"



A. Responses to Question # 10 "Primary organizational affiliation"

- I. ALTIC
- 2. Barbados Association of Non Governmental Organizations
- 3. BrainStteet Technologies Inc.
- 4. Briland Modem Fund (501c3); Greenbridge Capital (for profit)
- 5. Caribbean Association of National Telecommunications Organizations
- 6. Caribbean Knowledge and Learning Network
- 7. CARITEL
- 8. Compassion International
- 9. DevNet (2)
- 10. Diplomats Inc.
- II. Executive
- 12. Foundation Taiguey
- 13. Food and Agriculture Organization of the UN (FAO)
- 14. Free Curricula Center
- 15. Funredes (2 members)
- 16. Government (2 members)
- 17. Government of Barbados
- 18. Government of Canada
- 19. Government of St. Kitts and Nevis Ministry of Sustainable Development
- 20. ICT4DJamaica
- 21. IFES
- 22. Island Resources Foundation
- 23. Jamaica Sustainable Development Network Program, JSDNP(2)
- 24. Kuru Kuru Co-operative College
- 25. PNUD HAITI
- 26. Private Sector
- 27. Self-employed consultant
- 28. Sir Arthur Lewis Community College
- 29. Somos@Telecentros
- 30. Taiguey Foundation
- 31. The Natoma Group
- 32. U.N.
- 33. University
- 34. University of Technology, Jamaica
- 35. University of West Indies
- 36. Winrock International



B. Responses to Question # 12 "Other affiliations"

- I. Various others, Guyana Linux Users Group
- 2. Southeastern University
- 3. Women In Technology International; Bahamas Financial Services Board; Rotary Club International
- 4. Ministry of Education and Youth, Jamaica
- 5. Social development groups associate
- 6. Baha'i
- 7. IMIS
- 8. Member of Caribbean Association of Industry and Commerce
- UGent
- 10. Institute for Connectivity in the Americas
- 11. Cleveland Institute of Electronics World College
- 12. Too many to list
- 13. Church/Rotary/ICT Planning organization
- 14. Web Architect
- 15. Consultant
- 16. Jamaica Sustainable Development Network
- 17. **DEV**net
- 18. Global Islands Network--trustee
- 19. Public Policy and Strategic Mgmt. Consulting.
- 20. APC, Redistic
- 21. Réseau de Développement Durable d'Haïti, CARISNET, AHTIC
- 22. Gens de la Caraibes
- 23. BRAVO Language Services Ltd., University of the West Indies

C. Responses to Question # 18 "Participation in other virtual communities"

- 1. One other, which is a local based organization working on human rights issues
- 2. PCF4 virtual conferences, sustainable development lists, several distance learning web forums, instructional design email lists.
- 3. Too many! Most related ones MISTICA KM4Dev
- 4. icaribbean; i-anglican; CarisNet; Digital Divide Network; DigitalEve; Bahamas MediaNet; Web405; Briland.com
- 5. too many to list
- 6. IIEP OER Community Tertiary Strategic Plan for Jamaica ICA Hemispheric Advisory Board
- 7. UWI_StAg_Fellowes@yahoogroups.com drumbeat@comminit.com ppgis@dgroups.org news@canarie.ca
- 8. Too many to list. Some include: Chasquinet, Mission 2007, Funredes, and Participatory GIS.



- 9. ISOC, UNDP IT, Baha'i IT, Guyana Linux Users Group, FLOS, Caribbean Peace builders (Guyana)
- 10. TTCS
- II. Yahoo I.T. Club
- 12. bdocs@yahoogroups.com acpcsf@yahoogroups.com caricomcivilsociety@yahoogroups.com baca@yahoogroups.com caribbeanadvantage@googlegroups.com psacscaricom@yahoogroups.com agsc@mail.civicus.org affinity-group@mail.civicus.org bangoprojects@yahoogroups.
- 13. DDN; CARDICIS
- 14. ASSOCIATION FOR INTERNATIONAL AGRICULTURAL AND EXTENSION EDUCATION not really related
- 15. Too Many, about 80.
- 16. developmentgateway.org
- 17. ICT4D Jamaica
- 18. CKLN Technical Working Group Strat Plan Tertiary Education Jamaica Registered and not participated in ICT4D, and a UNDP one for which I have just cleared up a problem with my password.
- 19. MISTICA, ICT & development LAC CARDICIS, ICT & development. Caribbean & overseas)
- 20. I moderate 30+ environmental and island-themed e-mail groups for islanders in the Caribbean and global communities. I belong to 45 OTHER groups, mostly with environmental purposes.
- 21. various ICTD lists
- 22. EOE.ORG, GITOI.ORG, CHEAP DEVICES.PBWIKI.COM, DDN, GKD
- 23. Others that are peculiar to Alberta
- 24. MISTICA, CARDICIS, CARIBDIASPORA, APC, WSIS-CS-PLENARY, CATAC, BOHIO, ETIC, EÑE, G@ID, GCNP, ICA-CENTRAL, SOCINFODO, ICIE, INDOAMERICA, REDILI, SOCINFODO, SOMOS@TELECENTROS, ALFA-REDI, DRUMBEAT, 3EL
- 25. MISTICA
- 26. Caribbean Telecenters ccNSO ICANN
- 27. Communautés Open Source aussi bien économique que de développement
- 28. CARIB TCS, MISTICA, SOCINFODO, UGABYTES, TELECENTROS

D. Responses to Question # 23 "Main subjects of debate"

Most of membership understands as the main subject the discussions related to ICT, including policies, telecoms, and general activities, with a general link to development issues or goals. But beside that obvious subject, there are some interesting opinions about what occupies the listserv space. These includes discussing CIVIC itself (like the direction CIVIC should take or the procedures and rules) and the multicultural diversity as the main or interesting issues. One of the common criticisms to the subjects



discussed is that it is too focused on technology with a comment on the idea that it should be more related to development.

- I. What is CIVIC Intellectual Property Telecommunications Caribbean Diversity
- 2. It varies. It seems sometimes the main subject is the nature of CIVIC itself.
- 3. Debates are scarce! Major content now is telecoms industry news
- 4. Multiculturalism; plurality in education; e-government support and resources; local vs. colonial expectations
- 5. I don't understand the question. Are you asking what the contentious issues are or merely asking what topics are debated?
- 6. ICT-related organizations and their activities; ICT-related policies in the region; newspaper articles of ICT interest
- 7. Initiative with a focus on IMPLEMENTATION. There is much too much TALK and discussion and insufficient ACTIONH.
- 8. ICTs in the Caribbean
- 9. Information sharing should be more than this.
- 10. Cultural, Social and development
- 11. Information dissemination ICT in the Caribbean, related ICANN domain registration, what is civic to be? That is hardly the discussion. ICT information affecting the region, representation, WIS
- 12. Informative, CIVIC provides me with new ideas for content for the JSDNP website.
- 13. ICT access ICT adoption Infrastructure issues Training Digital Divide
- 14. I.T.
- 15. What should civic be doing plus news clippings
- 16. Development of the internet and access to it; development in the telecommunication sector
- 17. Applying ICT to each individual and for national progress
- 18. ICT4D Caribbean Information Society
- 19. Internet governance Civil issues impact and development of internet technologies
- 20. ICT in Society and the challenges of implementing ICT.
- 21. I find it's wide-ranging re issues surrounding ICTs for development-hardware, software, development issues etc.
- 22. Caribbean Policy on ICT Caribbean Culture Caribbean Integration Language and Communication within CIVIC
- 23. Participation of linguistic groups ICT in Education Telecommunications
 Dev ICT for Community Dev Disaster Preparedness
- 24. Debate is sporadic rather than frequent. Issues include management of CIVIC, accommodating Caribbean diversity of language & culture in CIVIC, ICANN



- 25. Mostly navel gazing; too little focus on applications. Members generally (there are several exceptions) seem paranoid about discussing NEW projects or applications.
- 26. Direction CIVIC should take, response/role of civil society to ICTD in Caribbean, issues of which language(s) to use
- 27. language; improving efficiency of government implementation of ICT; stimulating ICT implementation in the Caribbean; issues of reportage (journalism) surrounding ICT in the Caribbean
- 28. Role of ICT in a range of development issues in the region international issues re ICT role and influence of CIVIC dissemination of material s.g. ICT Strategic Plans etc.
- 29. ICT related best practices, successes and hurdles
- 30. Vigilia de la prensa del Caribe sobre el tema de las TIC CIVIC Otros debates esporádicos
- 31. Tecnología. PERO debería ser más TICpD.
- 32. Multilinguisme et Diversité Culturelle Outils et plateforme technique pour CIVIC Politiques et stratégies TIC
- 33. Connaître les questions sur l'emploi des NTIC dans la Caraïbe. Proposer des utilisations nouvelles en vue de développement
- 34. technologies et développement dans les caraïbes, réglementations idoines
- 35. Tout que qui a rapport aux TICs
- 36. Nombrilism

E. Responses to Question # 27 "Hindering factors"

- I. Too many side issues and rhetoric
- 2. Lack of representation and clear link with policy development
- Apparent reluctance / inability of participants (the few participants who respond) to engage with CONCRETE ISSUES that lead to implementation
- 4. Sometimes its too confrontational
- 5. Frustration that we talk about is never worked upon. Action vs. talking. I stop being proactive.
- 6. Thinking that I am not an ICT expert but use it in my work
- 7. Takes a long time to build dialogue
- 8. On-line discussions are random, not theme based, seem to reflect personal biases rather than open to new ideas
- 9. Desconfianza en reglas y moderación
- 10. Falta de enfoque
- 11. Numerical fracture

F. Responses to Question # 41 "How to improve discussion"

- 1. Easy public participation, incl. archive access
- 2. Switch platform, use WIKIs, etc.

Appendix A
Page 6
December 2006



- 3. The technical implementation of the forum is totally outdated. Please consider a new implementation, there are many free open source solutions out there that better fit the needs of CIVIC than the one we're using now.
- 4. Project idea clearinghouse
- 5. Paid facilitators, link with concrete projects
- 6. Encourage others especially non-English speakers to SPEAK
- 7. It is already pretty interesting to me.
- 8. Eliminar la desconfianza en reglas y moderación.
- 9. Mejor moderacion.
- 10. En assurant une meilleure traduction.
- 11. Around a beer.

G. Responses to Question # 44 "Tasks for a member"

- I. I do not understand this question
- 2. Participate according to owns' competence, needs and interests
- 3. Not understanding this question
- 4. Task is not correct wording.
- 5. Participating
- 6. Participate, share/challenge ideas, bring different perspectives, mentor, exchange information
- 7. Los miembros no tienen tareas. Pueden tener incentivos y confianza para participar.
- 8. Entender o hablar otro idioma.

H. Responses to Question # 48 "For what purpose"

- Formal structures tend to overload and destroy collaboration and networking. People could join together as groups of individuals or organizations to collaborate on specific issues or projects
- 2. If CIVIC has a formalized structure, its policy decisions will have more legitimacy in claiming to represent the consensus of civil society.
- 3. Exactly for what purpose.
- 4. Don't understand the question.
- 5. The structure needs to be documented.
- 6. That it can begin policy recommendation and stand behind them Advocacy. So, that CIVIC can be taken seriously and so there is no doubt about it's goals and intentions
- 7. To be more effective in many ways.
- 8. To better organize projects & community programs
- 9. To enable it to be more responsive in advancing ICT in the Caribbean. Right now, achieving certain task are to a large extent dependence on the



goodwill of the CIVIC members. A more formalized structure will all the work to proceed no matter what.

- 10. I am not sure that is possible
- 11. Although persons generally want to have an identifiable leadership structure that they can identify, this can be created within the present structure.
- 12. To establish relevant partnership with other entities within the region
- 13. For the purpose of stimulating discussion
- 14. This survey places overwhelming emphasis on "Structure". I have difficulty with this approach. Discussions on structure of an organization are rarely meaningful without first a sound understanding of the organization's strategy, role and desired influence or impact. In the absence of this understanding, I will not answer the question as posed.
- 15. Mucha burocracia
- 16. Pour pouvoir mieux interagir avec les autres organisations, bailleurs de fonds, gouvernements, etc. avec lesquels on transige
- 17. Parce qu'il est important d'avoir un visage et une représentation physique de telle sorte à jouer un rôle de "groupe de pression" pour influencer les gouvernements et Etats de la Caraïbe à faire les choix les meilleurs en NTIC.
- 18. La structure est suffisement développée pour le moment, souple et intelligente, ne nous enfermons pas dans une bureaucratie pesante
- 19. En tant qu'organisation regionale
- 20. Parce qu'il n'y a pas d'organisation publique qui ait la capacite de CIVIC d'influencer et promouvoir des changements concretes au niveau de la societe de l'information dans les Caraibes.
- 21. Anarchy and Wiki's are the NoRM

I. Responses to Question # 49 "Tools CIVIC members would like to see"

- The main issue commented is the threaded discussion capability for the listserv and improvement of the list interface.
- There are particularly interesting comments about adding a content management solution, proposing to include a website, blog or WiKi.
- The third most commented or desired tool is a search engine.
- Some other interesting ideas include an "automatic document sent to new members when they sign up so that they can be introduced to the resources, structure and policies of CIVIC, besides the email exchanges" and adding multimedia content.



- I. A database of ICT issues in the Caribbean Easily searchable archive
- 2. Web based forums instead of email.
- 3. What do you mean? It should move to a drupal platform in first place
- 4. more frequent physical meetings within the region
- 5. An easily accessible WIKI to which members can add their contributions
- 6. Expert's content text/audio / video Topic/sub-topic areas / threads frequent culling of lurkers from the forum.. These folks benefit from the material contributed by others, but do not contribute
- 7. Better forum / list interface.
- 8. threaded discussions
- 9. search engine
- 10. A more modern website. Using new technologies, like e.g. AJAX/Ruby, or at least some sort of threaded posting and searchable discussion archives.
- 11. Messenger service, voice conferencing
- 12. More threaded discussion so topics are grouped together.
- 13. Blog, Web conferencing
- 14. Improved discussion platform with the ability to differentiate different discussion threads, and ability to support
- 15. An automatic document sent to new members when they sign up so that they can be introduced to the resources, structure and policies of CIVIC, besides the email exchanges.
- 16. Don't know what we already have. Security on the web site prevents me from fully exploring what's there. Security should be the rarest exception.
- 17. These depend on themes and/or what projects are selected.
- 18. Hardly a question of inadequate tools the question is in "technology-push" mode. The first question is what are the priority needs relative to the intended objectives of CIVIC?
- 19. More assistance to smaller NGOs in terms of getting funds or becoming sustainable
- 20. Un site web de communauté et un e-journal sur les TICs et le Développement dans la Caraïbe
- 21. Des outils pour un meilleur suivi des projets de leur incubation jusqu'à leur mise en oeuvre.
- 22. Le projet du centre de ressources et d'information (clearinghouse) est capital, renforçons-le. de nouvelles sections pourraient lui être ajoutées : benchmark technologique, ouverture sur d'autres réseaux TicpD
- 23. Conferences en ligne Appui aux membres qui ne jouissent pas d'acces regulier.

J. Responses to Question # 51 "How to raise funds"



- 1. Funds can be raised by some organization or groups of organizations applying for funds and through which CIVIC, or groups of people within CIVIC will benefit
- 2. For operations, CIVIC doesn't really need a staff, so needed funds should be limited. Costs for conferences or workshops should be covered by third party sponsors and by registration fees.
- 3. Establish a relationship with regional banks, e-government and business development and social (Rotary, etc.) organizations.
- 4. Through writing project proposals
- 5. Private Sector- If assistance / ideas are required, please contact
- 6. Donors (80%), governments (10%) contributions from a few committed individuals (10%)
- 7. Not advisable without formal structure. Can be supported by project run by others.
- 8. International funding agencies.
- 9. Grant proposals, consultancies
- 10. Regional and International funding.
- 11. by presenting our proposals to the funding institutions
- 12. I suggest that groups be formed within CIVIC to solicit funding for projects and participation in events where common CIVIC viewpoints are promoted. CIVIC is a mailing list without any structure or "members".
- 13. Sound comprehensive regional projects
- 14. This depends on what kind of structure is developed etc
- 15. From donor organizations that have an interest in the issues that CIVIC seeks to address
- 16. CIVIC should be raising funds to be able to make the community more effectively meet its objective. Funds could be raised through Proposal development and submission to Development agencies.
- 17. Write proposals.
- 18. Before asking the funding question, maybe the thematic question should be raised first. Personally, the area of youth empowerment, ICT and incubators/entrepreneurship would be my choice for a major thematic area.
- 19. No answer since I am unclear as to the feasible Vision for CIVIC what is it to be? What are its current impacts? What is the gap between the current and desired future?
- 20. Developing regional projects
- 21. By conceiving innovative projects to submit to the various backers in the field of the ICT4DEV
- 22. To be based on the Européens funds with regard to French Départements of Americas. To call a financial support of the members: at least the gift.
- 23. A better visibility of Civic, on a regional level and internationally. It is a credible organization and honnéte. The best manner of obtaining resources would be to conclude a heavy project TicpD



24. By finding givers or sponsors who evolve/move in the field.

K. Responses to Question # 52 "Open Commentaries"

- I It is good to have CIVIC, and there is a good model which could be shared within other sectors in the Caribbean.
- I am genuinely interested, but have been time constrained. I am hoping that in January things will be a bit better in that regard.
- CIVIC is NOT a research organization, nor should it be. Many questions were ill formulated, absence of no opinion mark, 2 choices only, etc. Too many compulsory fields. No provision for anonymity. The list of activities under 45 is so appalling that I deliberately put answers in the most non sense order possible. There are no questions about the participants' sense of achievements so far and directions for the future from a collective stand point. No question about CIVIC's insertion in the national, regional and broader "consultation, discussion, consensus building" machinery related to ICT4Dev or WSIS follow up for instance. No question about what ICT4Dev issues deserve priority within CIVIC. The whole thing is disappointing, to be polite.
- Thank you so much for all that you do, which is much appreciated and probably understated by us, the membership!
- I'm sorry for being so negative but, due to time constraints, I have had little opportunity to really get into CIVIC though I admire the forum greatly. Also, I have relocated from the Caribbean to South Asia and the relevance of CIVIC is diminishing for me. I will continue to subscribe to the mailing list.
- I have been part of CIVIC from the beginning, and I feel it has survived through the sheer determination of a few dedicated persons. Sometimes it gets off track and into issues of little interest to me, but in the main, it is a useful, loose confederation of Caribbean persons of like mind and like interest
- 7 CIVIC has done an excellent job and a very fair and balanced job under Yacine Khelladi's leadership. If something is not broken, please do not try to fix it.
- Some of these questions are difficult to answer those I left blank. For example a link is needed to a numbered list of rule and procedures.
- While I do not participate in discussions often, I read the posts every week and think it is a useful information dissemination tool for the region. The concept is excellent and the opportunity exists for further development and recognition of the group. I personally, will like to see some of the ideas being discussed being realized since in my view it will help the development of the region



- CIVIC, more than a discussion group should become advocacy. Caribbean regions is lacking advocacy in ICT. Since this a voluntary and open community. I know there is a lit, cause you have to get consensus first, but I think that if CIVIC take itself more serious it could fill a void that exist in the Caribbean.
- II Keep up the good work!
- The CIVIC experience should allow members to explore the technology more and cater to the developmental needs of the Caribbean. Members have the skills to develop interactive on-line training courses and make them available to all and sundry. CIVIC must play a more critical role in the development of Caribbean content and provide a Caribbean portal for news, information, entertainment, etc. that would contribute to the competitiveness of Caribbean citizens to avoid being over-run by globalization.
- CIVIC seems to be an information exchange community and this should be encouraged. I am not sure if civic can/should get involved in projects but it can create project templates
- I'm happy with this survey and I hope that it will be a useful tool to outline the future of CIVIC.
- I commend the consultant and the software used. Many of the questions were relevant. However I think language led to inappropriate use of words in some questions which were confusing and difficult to answer. The survey team should look at how to use the information and improve on its quality after the final report has been submitted.
- Have enjoyed membership and participation from 2002 and friendship developed.
- I find the contributions quite useful although I am not heavily into this area. I have kept quite a bit of material for future reference
- There has been some dissatisfaction with the fact that CIVIC is a multi stakeholder constituency and as such does not represent civil society. I believe that there needs to be a Caribbean Civil society grouping and this has to establish. CIVIC can and should help with this.
- I am happy to have this opportunity to express thoughts that I have had as I have been a lurker for a long time, then passive. This helps me to understand CIVIC more and feel that I am part of it.
- I think that CIVIC has pretensions beyond its current capabilities, and that what CIVIC would claim for itself are things to earn and grow into not things that can be imposed. I think the "charter" is unnecessarily detailed I believe in a few good rules consistently applied I am tired of government press releases I am disillusioned about the "volunteer spirit" At the moment I will say I perfectly understand about the workgroups that they will not work. I believe that an organization like CIVIC should be truly democratic, in the best sense a vox populi for this group of people, and that therefore there should be no sense of individual or sub-group ownership dictating to the whole. At the



same time I see in CIVIC a potential to be valuable and am willing to volunteer as time allows to assist in making this happen.

- I am one of the original members of CIVIC and although I do not make comments, I have benefited a lot from the discussions. I even benefited from courses advertised on CIVIC and made other contacts. Keep the good work up.
- I think CIVIC is wasting too much valuable time and energy of very talented people on non-productive issues that contribute practically nothing to the regional applications of ICT, AND which, even if they could be successfully developed, would be TOO EXPENSIVE TO MAINTAIN. For me the polar opposite to CIVIC is PIGNET, the south pacific Internet Society group, which is totally open, with freeform, non-moderated discussions and which holds one and organizes major input to two other regional conferences per year. And it's totally not funded.
- See previous box. You could pick a theme like ICT and youth while still reporting on other issues of interest to membership.
- Thank you for allowing me to participate in the survey. I find the CIVIC list as it is constituted to be well-moderated and of considerable interest. I believe that decisions about the future of CIVIC should NOT be overly influenced by survey respondents such as myself, with only a tangential relationship to the list and to the region.
- 25 (1) Questions are posed in a restrictive mode and that will not support a good understanding of the issues. They should be more openended. Even the basic questions are narrow -for example, question #9 that asks for fields of study, demands one answer - my formal studies and work have been in three disciplines, engineering, economics and public policy in four industry sectors. This must apply to others also. (2) Some questions are poorly worded and presuppose answers, such as questions #38, 44. (3) Clarification re my response to question #46 - Since I am working in Canada and my experience in both strategic and operational aspects of ICT over the last 20 years have been national or global, my value-added is in terms of sharing a different perspective, mentoring others, and hopefully improving the impacts of CIVIC. For example, I have worked on and seen the good/bad re egovernment, e-health, ICT strategic plans, and innovative ICT technologies such as sensor networks in environmental applications etc. However, I am not naive re my impacts - I was born in the Caribbean, return frequently, and am only too aware of the culture with respect to getting advice from others that are "not in their space". So I am prepared to play an active role but have little practical hope of adding much value in an on-line forum.
- 26 "He comenzado a escribir un largo comentario y se perdió despues de una combinación de tecla :-(. Voy a redactar mis comentarios por



correo y los enviare a la persona que maneja el sondeo. Para que conste. [* Note, the comments are enclosed next.]

"Estoy decepcionado que este cuestionario no permita tratar (evaluar desde el punto de vista de los miembros), con el nivel de detalle requerido, lo que considero las fundaciones de cualquier otra cuestión sobre CIVIC:

- las reglas de CIVIC
- la moderación/facilitación del proceso
- la relación entre CARISNET e CIVIC.
- el manejo del multisectorialismo en CIVIC.

Varios de esos puntos han sido discutidos en debates públicos previos y mi comprensión era que este cuestionario iba a permitir, ¡POR FIN!, conocer la opinión mayoritaria del grupo sobre los mismos.

Es una oportunidad perdida y sin eso el cuestionario aparece como algo cosmético que permite continuar con la misma situación sin cuestionarla ni hacer frente a los problemas de fondos de este espacio.

Esperare el proceso de los resultados: si se confirma esta tendencia me retirare de este espacio donde me siento absolutamente en desconfianza.

Es una evidencia que las reglas de CIVIC no han sido apropiadas por la comunidad. Son ambiguas y inadecuadas y utilizadas al antojo de quien cumula las funciones de autor de las reglas, moderador, facilitador y responsable de este cuestionario a través del proyecto Carisnet, lo que no es una situación propicia para el nivel de confianza que requiere el manejo de una comunidad virtual (CV).

Mi proposición seria que hay que reescribir estas reglas y separar las funciones de moderación y facilitación. De paso, seria oportuno proceder a un cambio de responsabilidad en la moderación y facilitación. Sino vamos a seguir en lo mismo y ese cuestionario va solamente permitir una forma de confirmación de ese mismo.

Mis comentarios sobre las reglas:

El enfoque es lo más importante de una CV.

El enfoque de CIVIC esta en el tema de TIC en el Caribe cuando debería ser en TIC y desarrollo en el Caribe.

Desde el hecho la mayoría de los posts son recortes de prensa de eventos ligados al mercado de TIC en el Caribe sin relación con el tema de TIC y Desarrollo.

Appendix A Page 14 December 2006



La separación entre miembros de la región, miembros de otras regiones y observadores es ambigua e inadecuada.

Lo primero de la moderación es mantener el enfoque. El enfoque debería ser en TIC y desarrollo y no en TIC en general lo que sigue los miembros en general pero no así el moderador.

La regla que exige un comentario para relacionar posting de otra región al Caribe tiene como resultado de aislar aun más el Caribe de su contexto regional y global. Es una catástrofe y es absurdo.

Esto había sido discutido en debates y luego el moderador había dejado de aplicarla: lo mínimo que debía haber hecho este survey era de conocer específicamente la opinión del grupo sobre este asunto o de ofrecer una pregunta sobre si se debería cancelar esta regla que ya no esta utilizada en los hechos.

En la realidad no se sabe nunca en que calidad la persona encargada de la facilitación y la moderación se expresa. Esta situación en un contexto de reglas ambiguas es nefasta para la confianza en la CV y deberia ser cambiada radicalmente exigiendo que las notas identifiquen si es el miembro, el coordinador de Carisnet, el facilitador de Civic o el moderador quien se expresa.

Estoy opuesto a esta burocracia incoherente con la lógica del mundo virtual el cual se rige con reglas de "rough consenso". Eso debería ser aun mas el caso en un ambiente multisectorial donde un representante de gobierno no puede dar mandato en CIVIC y una persona de la sociedad civil no debería caer en el concepto de representatividad.

Lo que no es admisible es que todas esas reglas no sean discutidas en ese cuestionario. Las discusiones y los documentos de CIVIC deberían ser de dominio público. No se debería mezclar reglas con implementaciones con nombre y apellido. Como sea esos grupos no funcionan.

Desde el inicio del proceso del cuestionario me había aparecido que era éticamente inadecuado que ese proceso sea controlado por Carisnet, proyecto coordinado por el moderador y facilitador de CIVIC. Es por esta razón que no quise asociarme directamente a este proceso.

Desafortunadamente, la estructura de este cuestionario que evita de tocar los temas importantes y sensibles me da razón. Este cuestionario parece haber sido diseñado para continuar CIVIC en su estructura actual y no para cuestionar su estructura. Es muy grave y me preocupa que el ICA sea asociado a esta manobria."

Appendix A Page 15 December 2006



- 27 Hay CONFUSIÓN en el rol del moderador, no se sabe cuando habla como moderador o a nombre propio. Los documentos de CIVIC deben ser de dominio público. No se ve la utilidad concreta de este cuestionario.
- Pour renforcer la diversité culturelle et le caractère opérationnel de CIVIC, peut-être qu'il faudrait combiner des éléments d'une structure formelle avec des éléments de la structure virtuelle actuelle, avec des points d'ancrage par exemple dans les différents pays couverts par CIVIC
- 29 Le CIVIC joue à mes yeux un rôle important dans la Grande Caraïbe. Il apparaît important que le plus grand nombre soit informé de son existance. Voilà pourquoi il pourrait être demandé aux membres de mettre par exemple un lien depuis leur site vers le CIVIC.
- 30 Some questions were real but most of that survey is a joke! Au revoir.